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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



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Assignee: Siebel Systems, Inc.

Title: SYSTEM AND METHOD FOR MULTI-CHANNEL
COMMUNICATION QUEUING

Technology Center 2100

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NOTICE OF CHANGE OF ADDRESS

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Sir:

Please direct all correspondence in the above-identified application and with respect to
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D'Ann Naylor Rifai 3/4/02
Attorney for Applicant(s) Date of Signature

Respectfully submitted,

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